

The schedule below is provided for reference only.

Once again we will be using Sched™, an online event-management tool, to reserve seats in all sessions and create attendee schedules. Invitations to create Sched profiles and calendars will be emailed to attendees closer to the conference. Once the online schedule is released, be sure to sign up for sessions as soon as possible, as space is limited!

Thursday, June 14th

7:00am - 8:00am	EAT-01	Breakfast		
7:00am - 5:30pm	REG-01	Registration	Registration and Information	
8:00am - 9:00am	GEN-01	Conference Opening	Opening Remarks, Meeting Objectives, AllMeds Partners	
9:15am - 10:15am	APMe-01	APMe Fee Schedules	This session discusses the enhanced functionality available to input and maintain fee schedule based on a combination of payer, provider, location and effective date.	
	APMe-02	Using Practice Insight to Transmit Claims out of APMe	Basic Overview of Practice Insight	
	PM-01	AllMeds PM Work Queues and Dashboards	Learn how work queues manage your daily workflow, including do's and don'ts, proper configuration to optimize workflow, using dashboards to ensure easy management and proper routing.	
	PM-02	AllMeds PM Monthly Maintenance	What do you need to do to 'close out the month'? What reports are useful? What maintenance steps should be taken to ensure we keep our A/R cleaned up and in good shape? Get the answers to these and many more frequent questions regarding monthly maintenance.	
	KZA-01	Savvy Staff Selection and Management (Part 1)	"Recruiting and hiring the right staff is a big task for any practice - but that's where the process begins. Learn how to navigate the process of recruiting and hiring staff and explore tips on how to set up new staff to succeed, including proven training and onboarding programs for any size practice. Things not working out? Learn when it's time to say goodbye and develop an exit strategy. Presented by Cheyenne Brinson from Karen Zupko and Associates."	
	EHR-01	Patient Workflow in v11	Review of Patient Flow configuration, usage and the advantages it provides for busy offices. This customizable feature allows for the creation of virtual office spaces, where patients may be located and quickly moved, from room to room	
	EHR-02	Maintenance, Preferences and permissions in v11	Explanations of permission levels and their associated functional impact. Discussion includes new preferences, as well as new items in the maintenance area	
	MED-01	Onboarding Best Practices	Starting a new job is stressful for both employers and new employees. However, first impressions count! But, good onboarding processes aren't just about the first impressions, though: Planning how new hires will be introduced in your practice will affect their future performance, their ability to be successful, and their satisfaction with their new job. Join this interactive discussion that focuses on your critical onboarding program.	
	MED-02	Your Practice, Social Media & HIPAA	Whether you know it or not, your practice has a social media footprint and what it says could be critical to the well-being of your office! This session explores recent trends in healthcare social media and focuses on privacy/security concerns and best practices.	
	LAB-01	Open Lab	Bring your own device	
	10:15am - 10:30am	BRK-01	Refreshment Break	Refreshment Break with Exhibits
	10:30am - 12:00am	APMe-03	Creating Custom APMe Reports	Using APMe's Data Mining for analysis and the creation of unique reports.
		APMe-04	Success with APMe	10 Steps to Success with APMe – A proactive approach to billing protocols can mitigate many financial issues. By preventing problems before they happen, practices can maximize their revenue and continue to grow their bottom-line. The session discusses how APMe can help you accomplish your revenue goals.
PM-03		AllMeds PM Reports & OLAP	A look at the newest PM reports and an explanation of the great insight they provide into the operations of your practice. For unique reporting needs, you'll also learn how to navigate OLAP to create custom reports not found in the standard library.	
PM-04		AllMeds PM Collection Module	An in-depth look at setup and management of the collection module. Learn how to work collections internally, as well as creating output files for outside collections.	
EHR-03		Tips and Tricks with Intro to v11	Maximize use of AllMeds EHR by exploring tips from expert EHR Trainers and share your own tips and tricks. Also, get a glimpse into Version 11!	
EHR-04		Practice Explorer Reports	How to build and edit reports in Practice Explorer to get the information you need from the EHR.	
MED-03		Financial Reporting to Physicians	Most administrators fear presenting reports to physicians. We will examine different critical report-types, how to read them properly and identify their most vital information, and, importantly, how to effectively convey this to your physicians.	



Thursday continued

10:30am - 12:00pm <i>continued</i>	KZA-02	Managing Specialty Practices	Managing a specialty practice in today's ever-changing environment is a challenge for even the savviest of managers. Drawing on her consulting experience, KarenZupko & Associates consultant Cheyenne Brinson explores often-overlooked areas – from up-to-date HIPAA policies, to compliance plans, the latest technology time-savers, billing compliance issues, the new Medicare card, and more. This is an interactive session and attendees are encouraged to participate.
	LAB-02	Open Lab	Bring your own device
12:00pm - 1:30pm	EAT-02	Lunch	Lunch with Exhibits
1:30pm - 2:30pm	APMe-05	APMe Eligibility	Explore APMe's Eligibility functionality and discover how it can enable your practice to determine insurance benefit details and collect the increasingly-large patient-portions of medical fees.
	APMe-06	APMe Clinical Claims Scrubber	Using Clinical Claim Scrubbing to improve denial rates.
	PM-05	AllMeds PM Scheduling Optimization	Learn tips and tricks to best leverage the scheduler. From template setup and management, to daily usage of the scheduler for all your front office needs, learn best practices on making the scheduler do what you need it to do.
	PM-06	AllMeds PM Reschedule, Confirmations, Recalls and Waitlists	Reschedule, Confirmations, Recalls and Waitlists: Are you using these Scheduler add-on features? Learn how to automate some of your most common work tasks, such as patient recalls, appointment confirmations, and moving patients to other preferred appointment times.
	KZA-03	Savvy Staff Selection and Management (Part 2)	Take a deeper dive in staff management best practices, as we consider some of today's most critical questions: Do you have the right people doing the right jobs at the right time? Is your staff motivated? What retention strategies are effective in keeping strong performers? Do staff members receive timely feedback regarding their performance? What's the key to managing across generations?
	EHR-05	Using System Reports and Creating CCDs in v11	Using System Reports with specific field and filter queries, including creating reminders. Creating and accessing Continuity of Care Document (CCD) summary of patient clinical information.
	EHR-06	Preparing for v11	Prepare for v11 installing by considering Communications, IE versions, Direct mail setup, portal, emails in user table, Dr First, SQL endpoints.
	RCM-01	The Gateway to Your Practice	Tips and tricks on how to minimize front desk related denials and how to maximize collections turnaround. A review of best practice workflows, including increasing front-end collections on high deductible plans, differentiating between various HMO and replacement products, and managing authorizations and referrals.
	MED-04	AWA Collections	AWA Collections will discuss how their services can improve your bottom-line. Presented by Allan Adler.
	MED-05	Voice Automated	Voice Automated will demonstrate how voice recognition can improve your documentation efficiencies. Presented by Henry Majoue.
	LAB-03	Open Lab	Bring your own device
2:30pm - 2:45pm	BRK-02	Refreshment Break	Refreshment Break with Exhibits
2:45pm - 3:45pm	APMe-07	APMe Denial Management ERA Manager Advanced	Discover how to effectively handle Denial & Appeal Management with Practice Insight's ERA Manager
	APMe-08	APMe Mining Practice Insight for Claim Trends	Explore Practice Insight tips-and-tricks and how to make your claim filing experience more enjoyable.
	PM-07	AllMeds PM Notes & Tasks	Often overlooked, the Notes & Tasks area is a very useful tool for creating internal messages, documenting information on patient accounts, assigning work to other users, and organizing priorities for your work. Learn how you can use this in your daily workflow to better manage your processes.
	PM-08	AllMeds PM Marketing Module	Do you need more patients? Have you recently added new products and services that your patients don't know about? If so, discover in this session how to use the marketing module to communicate any marketing message you'd like. Identify ways to select patients to include in marketing campaigns and learn how to tailor your marketing message to them.
	EHR-07	Stored Code Sets and ExpressDocs v11	Discussion of the benefits and creation of Stored Code Sets and Customized CPT/ICD lists, including how they may be used when building ExpressDocs.
	EHR-08	Allergy	Overview of the allergy module, along with time for Q&A for current Allergy Module Users.
	EHR-09	Pain Management and Neuroscience Specialty Session	All Pain Management and Neuroscience Users meet in an open forum
	MED-06	Practice Insight	Practice Insight will demonstrate their latest product features and functions. Presented by Dave Henshaw.
	MED-07	West / Callpointe	West / Callpointe will demonstrate the latest product functionality.
	LAB-04	Open Lab	Bring your own device
	3:45pm - 4:00pm	BRK-03	Break
4:00pm - 5:00pm	APMe-09	Refunds and Write-Offs	Accounts can get messy! This session will explore a couple of utilities that allow you to easily identify, audit and clean up accounts that are bogging down your Account Receivables.
	APMe-10	Decoding Claim Response Messages	An in-depth discussion on managing invalid and rejected claims.
	PM-09	AllMeds PM Patient A/R Management	From running patient statements, to small balance writeoffs, find out what tools in the system allow you to identify and collect patient A/R. Explore features and tips that will improve efficiencies with patient A/R.



Thursday continued

4:00pm - 5:00pm	PM-10	AllMeds PM Improving Your Practice Through Better Administrative Setup	The administrative setup you completed long ago could likely use a refresher to address many new features and changes that have been rolled out in the interim. Take another walk through the administrative setup area, to better ensure that your PM is optimally configured for your operations.
	EHR-10	Activity Log	Learn how to use the Activity Log to determine the activities performed by users throughout your practice, how to filter extraneous entries, and how to use the detail field for time-saving, wild card searches.
	EHR-11	Visit Summary v11	Discover new functionality available in v11, including displaying documents, adding notes on the fly, showing past plan summaries, and more.
	RCM-02	Month End Operation Reports: Show me the Money!	A review of standardized reports, how to understand the metrics used & how they compare to industry averages. An overview of days in A/R, Net Collection rate, Gross Collection rate & opportunities for improvement.
	MED-08	Alpha II	Alpha II will demonstrate the latest product functionality. Presented by Marla Harmon.
	MED-09	DrFirst	DrFirst will demonstrate the latest product functionality. Presented by Huan Mitchell.
	MED-10	AllMeds Add-Ons	Discover the additional AllMeds features and services that can take your practice to even higher levels of efficiency! Including Interfaces, ExpressHx, Patient Portal, MIPSassist and more.
	LAB-05	Open Lab	Bring your own device
5:00pm - 6:00pm	BRK-04	Meet and Greet with Exhibitors	
6:00pm	EAT-03	Dinner On Your Own	

Friday, June 15th

7:00am - 7:45am	EAT-04	Breakfast	
7:00am - 5:00pm	REG-02	Registration	Registration and Information
8:00am - 9:30am	GEN-02	Key Note	<p>"How to Stay in Private Practice - If You Want To!" Karen Zupko Key Note Address</p> <p>If your goal is to maintain a healthy, viable private practice, Karen Zupko has solid recommendations for you. From business system improvements - in more than just coding - to referral-building, Karen has a practical "To Do" list to offer! Consider how to minimize the threat of urgent care centers, which are eating away at patient visits. There are physician demographic trends that you'll find fascinating and possibly favorable to your independent future. Challenging some of your long held assumptions is the name of the game!</p>
			<p>"How to Tawk and Rite Good"</p> <p>Sam Venable, Knoxville News Sentinel outdoors editor, humorist, & Pulitzer Prize-nominated columnist.</p>
9:45am - 10:45am	APMe-11	APMe Denial Management ERA Manager Advanced	Discover how to effectively handle Denial & Appeal Management with Practice Insight's ERA Manager
	PM-11	AllMeds PM Insurance A/R Management	Do you struggle with managing insurance A/R? This session explores how to setup AllMeds PM to be most efficient in managing your insurance A/R. Understand how to work your A/R and how to place notes and reminders on accounts that need follow up.
	MED-11	Employee Discipline: The What, When, How and Whys	Discipline is always difficult to impose. Is there a right way? We will discuss what different forms of discipline are, when each should be enforced, how to enforce it successfully, and why you need to have formal discipline procedures, even in a small practice.
	RCM-03	The 5 Ws of AllMeds' Revenue Cycle Management Services (RCM)	Do you have a RCM Service? Do you need one? What can AllMeds RCM Services do for my practice? Come learn more about AllMeds' RCM services through the 5 Ws – Who, What, When, Why and Where. This is a partnership that can payoff for your practice!
	EHR-12	ENT Specialty Session	All Otolaryngology Users meet in an open forum
	EHR-13	Ortho Specialty Session	All Orthopedic Users meet in an open forum
	EHR-14	Eye, Cardio, Vascular, Urology, Family Practice	All Eye, Cardio, Vascular, Urology and Family Practice Users meet in an open forum
	KZA-04	Neuro and Pain Coding Check-Up	Are you on the right coding track for 2018? Karen Zupko and Associates' Kim Pollock will provide the latest coding updates for Neuro and Pain practices.
10:45am - 11:15am	BRK-05	Refreshment Break	Refreshment Break with Exhibits
11:15am - 12:15pm	APMe-12	APMe v7	Review of features and functionality in APMe Version 7.
	PM-12	AllMeds PM Monthly Maintenance	What do you need to do to 'close out the month'? What reports are useful? What maintenance steps should be taken to ensure we keep our A/R cleaned up and in good shape? Get the answers to these and many more frequent questions regarding monthly maintenance.
	PM-13	AllMeds PM Reconciliation of Money	Do you balance your incoming payments to your bank account? Do you struggle with accuracy in this process? This session will explore several different ways that practices reconcile their payments to ensure accuracy with their bank accounts. Learn about Financial Logs, Banks and Reports that give you the information you need to reconcile money in AllMeds PM.



Friday continued

11:15am - 12:15pm <i>continued</i>	KZA-05	Managing Specialty Practices	Managing a specialty practice in today's ever-changing environment is a challenge for even the savviest of managers. Drawing on her consulting experience, Karen Zupko & Associates consultant Cheyenne Brinson explores often-overlooked areas – from up-to-date HIPAA policies, to compliance plans, the latest technology time-savers, billing compliance issues, the new Medicare card, and more. This is an interactive session and attendees are encouraged to participate.
	RCM-04	Crack the Codes: Winning at the Coding and Billing Game	For RCM Customers: This session describes how coding oversight can create the best claims information for your services and how the claims scrubber assists in that effort. Emphasis will be paid to RCx rules, which help ensure proper leveling by hand-tailoring the add-on edits specific to your providers, practice, services and payers.
	EHR-15	Standard Notes, Interactive / ExPhrases v11	New functionality for standard notes that includes drop-down menus and building macros for fast insertion of notes.
	EHR-16	2015 Edition EHR certification	New functionality available for interoperability, patient safety risks and usability. Modifications to support Stage 3 MIPS.
	KZA-06	Orthopaedic Coding Check-up	Are you on the right coding track for 2018? Kim Pollock from Karen Zupko and Associates will provide the latest coding updates for Ortho practices.
	RCM-05	A Roadmap to Success through RCM Services	Learn more about what AllMeds Revenue Cycle Management department can do for your practice to improve your overall AR and cash collections. Our streamlined workflow and processes can help you to successfully navigate the ever-changing and challenging landscape of billing, collections and denial management. By partnering with AllMeds' RCM Department, we can help drive your overall A/R and cash collections to reach new milestones.
	LAB-06	Open Lab	Bring your own device
12:15pm - 1:30pm	EAT-05	Lunch	Lunch with Exhibits
1:30pm - 2:00pm	MED-12	AWA Collections	AWA Collections will discuss how their services can improve your bottom-line. Presented by Allan Adler.
	MED-13	Voice Automated	Voice Automated will demonstrate how voice recognition can improve your documentation efficiencies. Presented by Henry Majoue.
	EHR-17	Intro to EHR Customer Service Function	How to get the best use of the new Customer Service Portal in v11
	OPEN	TBD	Coming Soon
	OPEN	TBD	Coming Soon
	MED-14	Alpha II	Alpha II will demonstrate the latest product functionality. Presented by Marla Harmon.
	LAB-07	Open Lab	Bring your own device
2:15pm - 3:15pm	GEN-03	Keynote	"It's OK to Get Older As Long As You Refuse to Grow Up!" Sam Venable , Knoxville News Sentinel outdoors editor, humorist, & Pulitzer Prize-nominated columnist.
3:15pm - 3:30pm	BRK-06	Refreshment Break	Refreshment Break with Exhibits
3:30pm - 5:00pm	APMe-13	Creating Custom APMe Reports	How to use Data Mining for analysis and unique report requests
	KZA-07	Otolaryngology Coding Check-up	Are you on the right coding track for 2018? Kim Pollock from Karen Zupko and Associates will provide the latest coding updates for Otolaryngology practices.
	PM-14	AllMeds PM Inventory Tracking	Does your practice sell any type of product? The AllMeds PM Inventory module is a very powerful tool to manage products, price lists, taxes collected, inventory on hand, and a myriad of other things surrounding product sales and tracking.
	PM-15	AllMeds PM Steps To Success	This session is a general overview of some of the most powerful areas of the AllMeds PM product and will generate ideas on how to improve your system configuration and usage to get the very most out of AllMeds PM.
	KZA-08	Savvy Staff Selection and Management (Part 1)	"Recruiting and hiring the right staff is a big task for any practice - but that's where the process begins. Learn how to navigate the process of recruiting and hiring staff and explore tips on how to set up new staff to succeed, including proven training and onboarding programs for any size practice. Things not working out? Learn when it's time to say goodbye and develop an exit strategy. Presented by Cheyenne Brinson from Karen Zupko and Associates."
	EHR-18	Communication Templates and Express Communication v11	Learn how to use HTML to create and employ communication documents, set up express communications, adding documents to letters, etc
	EHR-19	MIPS / MU 2018	Requirements for documenting for MIPS/MU 2018, including updated CQMs
	EHR-20	Home Screen and Visit Summary v11	Learn how to employ new functionality in v11 to quickly resume visits, permit multiple users to access a visit, filter the tracking screen, etc.
	MED-15	Marketing on a Small Budget	Most of the time, marketing is something that most practices never budget for or really get around to doing. If they do it, it may be in the form of a website, a Facebook account, or the physician talking to other physicians in the hospital. We will discuss some fun and inexpensive – yet effective – ways to market your practice without breaking the bank.
	LAB-08	Open Lab	Bring your own device
	5:30pm - 8:00pm	EVENT	Evening at Gaylord



Saturday, June 16th

7:00am - 7:45am	EAT-06	Breakfast		
7:00am - 5:00pm	REG-03	Registration	Registration and Information	
8:00am - 9:00am	GEN-04	General Session:	AllMeds State of the Union, MED Talks	
9:15am - 10:15am	APMe-13	Decoding Claim Response Messages	An in-depth discussion on managing invalid and rejected claims.	
	APMe-14	APMe Eligibility	Explore APMe's Eligibility functionality and discover how it can enable your practice to determine insurance benefit details and collect the increasingly-large patient-portions of medical fees.	
	RCM-06	Crack the Codes - Winning at the Coding and Billing Game	For RCM Customers: This session describes how coding oversight can create the best claims information for your services and how the claims scrubber assists in that effort. Emphasis will be paid to RCx rules, which help ensure proper leveling by hand-tailoring the add-on edits specific to your providers, practice, services and payers.	
	PM-15	AllMeds PM Work Queues And Dashboards	Learn how work queues manage your daily workflow, including do's and don'ts, proper configuration to optimize workflow, using dashboards to ensure easy management and proper routing.	
	PM-16	AllMeds PM Collection Module	An in-depth look at setup and management of the collection module. Learn how to work collections internally, as well as creating output files for outside collections.	
	EHR-21	New Web Portal v11	Explore v11's all-new Web Portal! Learn how to harness it to access CCDs, accept bill-pay, etc.	
	EHR-22	Intro to EHR Customer Service Function	How to get the best use of the new Customer Service Portal in v11	
	EHR-23	Outlines and Stored Outlines v11	Discover v11's new functionality for outlines, including filtering, summary panel, document viewer, favorite stored outlines and more.	
	MED-16	Your Practice, Social Media & HIPAA	Whether you know it or not, your practice has a social media footprint and what it says could be critical to the well-being of your office! This session explores recent trends in healthcare social media and focuses on privacy/security concerns and best practices.	
	MED-17	Onboarding Best Practices	Starting a new job is stressful for both employers and new employees. However, first impressions count! But, good onboarding processes aren't just about the first impressions, though: Planning how new hires will be introduced in your practice will affect their future performance, their ability to be successful, and their satisfaction with their new job. Join this interactive discussion that focuses on your critical onboarding program.	
	LAB-09	Open Lab	Bring your own device	
	10:15am - 10:30am	BRK-05	Refreshment Break	Refreshment Break with Exhibits
	10:30am - 11:30am	APMe-15	Refunds and Write-Offs	Accounts can get messy! This session will explore a couple of utilities that allow you to easily identify, audit and clean up accounts that are bogging down your Account Receivables.
APMe-16		APMe Clinical Claims Scrubber	Using Clinical Claim Scrubbing to improve denial rates.	
RCM-07		The Gateway to Your Practice	Tips and tricks on how to minimize front desk related denials and how to maximize collections turnaround. A review of best practice workflows, including increasing front-end collections on high deductible plans, differentiating between various HMO and replacement products, and managing authorizations and referrals.	
PM-17		AllMeds PM Patient A/R Management	From running patient statements, to small balance writeoffs, find out what tools in the system allow you to identify and collect patient A/R. Explore features and tips that will improve efficiencies with patient A/R.	
PM-18		AllMeds PM Improving Your Practice Through Better Administrative Setup	The administrative setup you completed long ago could likely use a refresher to address many new features and changes that have been rolled out in the interim. Take another walk through the administrative setup area, to better ensure that your PM is optimally configured for your operations.	
EHR-24		Home Screen and Visit Summary v11	Learn how to employ new functionality in v11 to quickly resume visits, permit multiple people to access a visit, filter the tracking screen, etc.	
EHR-25		Clinical Decision Support in v11	This session focuses on the construction of clinical decision support rules with the use of ICD, CPT, vital signs, gender, age, medication allergies, medications or LAB data. Will include discussion of associated alert and reporting functionality, and new screens for meds and med allergies in v11.	
EHR-26		Advance Medication Reconciliation and Refusals in v11	Explore methods for verifying patient current medications, reconciling in current visit, using formularies, reconciling an incoming CCD, documenting patient refusals and handling medical or system exclusions.	
MED-18		Backup and Disaster Recovery	Having a system backup when you need it will be the difference between a good day and a (really) bad day. This session will discuss backup and recovery best practices and highlight the absolutely critical importance of such preparations in times of ransomware attacks and other disasters.	
MED-19				
LAB-10	Open Lab	Bring your own device		
11:30am - 12:30pm	EAT-07	Lunch	Lunch with Exhibits	



Saturday continued

12:30pm - 1:305pm	APMe-17	APMe Fee Schedules	This session discusses the enhanced functionality available to input and maintain fee schedule based on a combination of payer, provider, location and effective date.	
	RCM-08	A Roadmap to Success through RCM Services	Learn more about what AllMeds Revenue Cycle Management department can do for your practice to improve your overall AR and cash collections. Our streamlined workflow and processes can help you to successfully navigate the ever-changing and challenging landscape of billing, collections and denial management. By partnering with AllMeds' RCM Department, we can help drive your overall A/R and cash collections to reach new milestones.	
	PM-19	AllMeds PM Notes & Tasks	Often overlooked, the Notes & Tasks area is a very useful tool for creating internal messages, documenting information on patient accounts, assigning work to other users, and organizing priorities for your work. Learn how you can use this in your daily workflow to better manage your processes.	
	PM-20	AllMeds PM Inventory Tracking	Does your practice sell any type of product? The AllMeds PM Inventory module is a very powerful tool to manage products, price lists, taxes collected, inventory on hand, and a myriad of other things surrounding product sales and tracking.	
	PM-21	AllMeds PM Reconciliation of Money	Do you balance your incoming payments to your bank account? Do you struggle with accuracy in this process? This session will explore several different ways that practices reconcile their payments to ensure accuracy with their bank accounts. Learn about Financial Logs, Banks and Reports that give you the information you need to reconcile money in AllMeds PM.	
	EHR-27	MIPS / MU 2018	Requirements for documenting for MIPS/MU 2018, including updated CQMs	
	EHR-28	Understanding LAB/Imaging Interfaces	Discussion of basic interface functionality and troubleshooting techniques for LABs and Imaging interfaces	
	EHR-29	Understanding HL7/LAB/Imaging Interfaces	Discussion of basic interface functionality and troubleshooting techniques for HL7, LABs and Imaging interfaces	
	MED-20	Ransomware & Phishing Staff Training Responsibilities	Phishing is the practice of using cleverly-designed websites and emails to trick unsuspecting users into disclosing critical information that provides hackers and ransomware access to your valuable clinical and business data. This session will discuss the Ransomware/Phishing epidemic and explore best practices to help avoid becoming the next victim!	
	PM-22	AllMeds PM Reschedule, Confirmations, Recalls and Waitlists	Reschedule, Confirmations, Recalls and Waitlists: Are you using these Scheduler add-on features? Learn how to automate some of your most common work tasks, such as patient recalls, appointment confirmations, and moving patients to other preferred appointment times.	
	LAB-11	Open Lab	Bring your own device	
	1:45pm - 3:00pm	GEN-05	Key Note	Dr. William M Bass: World-renowned forensic anthropologist, founder of the world-famous "Body Farm", and best-selling author of numerous fictional and non-fictional works.
	3:00pm - 3:30pm	BRK-06	Refreshment Break	Refreshment Break with Exhibits
3:30pm - 5:00pm	APMe-18	Success with APMe	10 Steps to Success with APMe – A proactive approach to billing protocols can mitigate many financial issues. By preventing problems before they happen, practices can maximize their revenue and continue to grow their bottom-line. The session discusses how APMe can help you accomplish your revenue goals.	
	APMe-19	APMe Mining Practice Insight for Claim Trends	Explore Practice Insight tips-and-tricks and how to make your claim filing experience more enjoyable.	
	RCM-09	Month End Operation Reports: Show me the Money!	A review of standardized reports, how to understand the metrics used and how they compare to industry averages. An overview of days in A/R, Net Collection rate, Gross Collection rate and opportunities for improvement.	
	PM-23	AllMeds PM Reports & OLAP	A look at the newest PM reports and an explanation of the great insight they provide into the operations of your practice. For unique reporting needs, you'll also learn how to navigate OLAP to create custom reports not found in the standard library.	
	PM-24	AllMeds PM Product Demonstration	A complete demonstration of the AllMeds PM Product	
	EHR-30	2015 Edition EHR certification	New functionality available for interoperability, patient safety risks and usability. Modifications to support Stage 3 MIPS.	
	EHR-31	Standard Notes, Interactive / ExPhrases v11	New functionality for standard notes that includes drop-down menus and building macros for fast insertion of notes.	
	EHR-32	Rcopia 4	Discussion of DrFirst ePrescribing topics that use the new Rcopia 4 platform, including general how-to's, accessing patient medication history, split scripts, favorite lists, as well as prescribing functionality for EPCS and PDMP.	
	PM-25	AllMeds PM Insurance A/R Management	Do you struggle with managing insurance A/R? This session explores how to setup AllMeds PM to be most efficient in managing your insurance A/R. Understand how to work your A/R and how to place notes and reminders on accounts that need follow up.	
	MED-21	Decoding Claim Response Messages	An in-depth discussion on managing invalid and rejected claims.	
	LAB-12	Open Lab	Bring your own device	
5:00pm	EAT-08	Dinner On Your Own		



Sunday, June 17th

8:00am - 9:30am	EAT-09	Breakfast		
8:00am - Noon	REG-04	Registration	Registration and Information	
8:00am - 9:30am	GEN-06	General Session	Conference Closing with Games & Prizes. Father's Day Celebration Attendees and Guests Welcome Special Prizes for Dad.	
9:45am - 10:45am	APMe-20	APMe v7	Review of features and functionality in APMe Version 7.	
	PM-26	AllMeds PM Data Mining	Using the AllMeds PM Data Mining tool, plus Tips & Tricks and an Open Forum Q&A.	
	PM-27	AllMeds PM Marketing Module	Do you need more patients? Have you recently added new products and services that your patients don't know about? If so, discover in this session how to use the marketing module to communicate any marketing message you'd like. Identify ways to select patients to include in marketing campaigns and learn how to tailor your marketing message to them.	
	RCM-10	The 5 Ws of AllMeds' Revenue Cycle Management Services (RCM)	Do you have a RCM Service? Do you need one? What can AllMeds RCM Services do for my practice? Come learn more about AllMeds' RCM services through the 5 Ws – Who, What, When, Why and Where. This is a partnership that can payoff for your practice!	
	EHR-33	General Billing Interface	Discussion of basic billing interface functionality and troubleshooting techniques. (HL7)	
	EHR-34	Understanding HL7/LAB/Imaging Interfaces	Discussion of basic interface functionality and troubleshooting techniques for HL7, LABs and Imaging interfaces	
	EHR-35	Advance Medication Reconciliation and Refusals in v11	Explore methods for verifying patient current medications, reconciling in current visit, using formularies, reconciling an incoming CCD, documenting patient refusals and handling medical or system exclusions.	
	MED-22	Ransomware & Phishing Staff Training Responsibilities	Phishing is the practice of using cleverly-designed websites and emails to trick unsuspecting users into disclosing critical information that provides hackers and ransomware access to your valuable clinical and business data. This session will discuss the Ransomware/Phishing epidemic and explore best practices to help avoid becoming the next victim!	
	10:45am - 11:00am	BRK-07	Refreshment Break	Break in the Registration Area
	11:10am - Noon	APMe-21	APMe Tips and Tricks	Recommended Tips and Trick with an open forum Q&A
RCM-11		Revenue Cycle Management Q&A	Open forum Q&A session	
PM-28		AllMeds PM Steps To Success	This session is a general overview of some of the most powerful areas of the AllMeds PM product, and process flow to ensure things go smoothly. There's a lot of content to cover in this session, but hopefully this will generate some ideas on ways to improve your system configuration and usage to get the most out of AllMeds PM.	
EHR-36		Rcopia 4	Discussion of DrFirst ePrescribing topics that use the new Rcopia 4 platform, including general how-to's, accessing patient medication history, split scripts, favorite lists, as well as prescribing functionality for EPCS and PDMP.	
EHR-37		Outlines & Stored Outlines v11	Discover v11's new functionality for outlines, including filtering, summary panel, document viewer, favorite stored outlines and more.	
EHR-38		Using System Reports and Creating CCDs in v11	Using System Reports with specific field and filter queries, including creating reminders. Creating and accessing Continuity of Care Document (CCD) summary of patient clinical information.	
MED-23		Backup and Disaster Recovery	Having a system backup when you need it will be the difference between a good day and a (really) bad day. This session will discuss backup and recovery best practices and highlight the absolutely critical importance of such preparations in times of ransomware attacks and other disasters.	
Noon			Conference Adjourn	Have a safe and wonderful trip home.

